

POLICY FOR GRIEVANCE REDRESS MECHANISM OF SCHOLARS UTTARAKHAND OPEN UNIVERSITY, HALDWANI

Creating a grievance redress mechanism for scholars involves establishing clear procedures and guidelines for addressing complaints, concerns, or issues that research scholars might face. The enrolled research scholars of university can complaint his/her grievance through following portal/ websites.

1. Grievance portal/ website:

- i) UOU-register your complaint
- ii) CM Help line
- iii) UGC e-Samadhan
- iv) CPGRAMS

2. Purpose

- To provide a transparent, fair, and timely process for addressing grievances raised by research scholars.
- To ensure that grievances are resolved at the earliest possible stage.
- To maintain a positive and productive environment for academic and personal development.

3. Scope

- This policy applies to all research scholars registered for doctoral degree.
- It covers grievances related to academic matters, administrative issues, discrimination, harassment, financial support, and any other issues affecting the scholars' well-being or progress.


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