

**BTTM-402**

Airlines Ticketing and Cargo Operations

**Programme: Bachelor in Tourism and Travel Management (BTTM 16)****Year / Semester:** 4th Semester**Objective:** To disseminate knowledge regarding the documentation, operations and packaging of highly dynamic and sensitive Aviation and Cargo Industry.

<b>Block 1 Travel Documentation</b>	
Unit 1	Passport & VISA
Unit 2	Passenger Insurance Associated Documentation
Unit 3	Health Related Documents
Unit 4	Baggage Documentation and Regulations
<b>Block 2 Aircraft and Flight Services</b>	
Unit 5	Aircrafts Configuration and Features
Unit 6	Passenger Capacity and Aircraft Seating Plans
Unit 7	Baggage Handling & Management
Unit 8	Food & Beverage Services and Passenger Safety Plans
<b>Block 3 Ticketing, Tour Costing and Pricing</b>	
Unit 9	Airline Reservations, Domestic and International Ticketing
Unit 10	Tariff Terminology and Fare Calculation
Unit 11	Factors Affecting the Tour Cost and Procedure for Cost Determination
Unit 12	Pricing Strategies and Calculation of Tour Price
<b>Block 4 Air Cargo Operations</b>	
Unit 13	Growth and Evolution of Cargo Industry, IATA Conference Areas
Unit 14	Time Zones and Calculation of Flying Time, GMT variations, Elapsed /Flying /ground/transportation time
Unit 15	IATA 3-letter City / Apt. Codes, Airlines, Country and Currency codes
Unit 16	Air Way Bill, Cargo Rating: GCR, CCR & SCR