

BTTMN-406

GDS in Air Ticketing and Cargo Handling

Programme: Bachelor of Tourism and Travel Management (BTTM-23)**Year/ Semester:** 4th Semester

Course Objectives: The course aims to provide a systematic & extensive knowledge of the aviation industry with basic knowledge of airline ticketing and cargo handling it includes an introduction to the air transport industry. It explains various codes, time calculations, types of journeys and fare calculations. cargo handling and formalities at airports

Block-1 Background for Airlines Ticketing	
Unit-1	Air Transport Concept and IATA Geography of Airlines
Unit-2	Time Zones and Calculation of Time; GMT variations
Unit-3	IATA 3-letter City/Apt. Codes, Airlines, Country and Currency codes; Significance of ABC
Unit-4	Travel Documentation, Baggage Regulations, and Airport and Aircraft procedures
Unit-5	Type of Airlines and aircraft; Passenger Capacity and Aircraft Seating Plans; Aircraft Configuration and Features
Block-2 Airlines Ticketing – Key Issues and Procedures	
Unit-6	Flight Schedules, Flight Connections and Itinerary Planning
Unit-7	Fares: Tariff Terminology, Types of Fares, Fare calculation, Currency Conversion Table and Modes of Payment
Unit-8	Ticketing: Issuance; Cancellation and Re-issuance; Airline Reservations
Unit-9	Factors Affecting the Tour Cost and Procedures for Cost Determination, Pricing Strategies and Calculation of Tour Price
Unit-10	Impact of Automation on Ticketing Business; Prevailing Scenario and Future Perspective
Block-3 Basics of Cargo Operations	
Unit-11	Cargo Industry – Evolution and Growth; Impact of Globalisation and Automation
Unit-12	DGR and Live Animals Regulations; Cargo insurance Clauses
Unit-13	Aircraft Configuration, Capacity Familiarization and limitations
Unit-14	IATA Cargo Agents, Consolidators, Freight Forwarders, CHA's and Break-Bulk agents
Block-4 Cargo Operations – Procedural Perspective	
Unit-15	Rules for Cargo acceptance: Rounding off Weights/ Dimensions/Currencies; Volume - Weight Concept; Chargeable Weight; Valuation charges
Unit-16	Cargo Rating and Documentation; GCR, CCR& SCR

Unit-17	Procedures related to Packing, Marking, Labelling, Export - Import Documentation, Shipping bill and Landing Bill.
Unit-18	Import–Export Flow chart and Airway bill completion