

# **List of support services available at three tier level**

## **Headquarters level**

1. Admission Cell
2. Online dispatch of SLM
3. Audio/Video Lectures
4. Grievance Redressal cell
5. Student one view
6. Promotional Tours
7. Workshops/Practicals
8. Library Support
9. Hello Haldwani 91.2 FM (Radio)
10. On line Courses
11. Current Announcements
12. Computer lab
13. Kiosk
14. Information Bulletin
15. Online Counseling on Moodle Platform
16. Career Counseling
17. Alumni Cell
18. Help Desk

## **Regional (RCs) level**

1. IT enabled Facilities (Computer/Projector/Landline)
2. Promotional Activities (Banner/Poster/Pumplet)
3. Workshops/Practicals
4. Grievance Redressal

## **Learning Support Centers (LSCs) level**

1. Admission
2. Distribution of books
3. Interaction Programs
4. Counseling Sessions
5. Assignment (Submission/Evaluation)
6. Redressal of queries