

A-0645

Total Pages : 3

Roll No.

MTTM-301

Master of Tourism & Travel Management (MTTM)

(Human Resources Management)

Examination, June 2025

Time : 2:00 Hrs.

Max. Marks : 35

Note :- This paper is of Thirty Five (35) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

(Long Answer Type Questions) $2 \times 9\frac{1}{2} = 19$

Note :- Section 'A' contains Five (05) Long-answer type questions of Nine and Half ($9\frac{1}{2}$) marks each. Learners are required to answer any two (02) questions only.

1. Describe the role of Human Resource managers in the Tourism and Hospitality industry.
2. Define HRD and explain the differences between Human Resource Management and Human Resource Development.
3. Explain the emerging importance of HRM in the Tourism industry in India.
4. With the help of a case study, describe the organisational structure of the HR department in the Tourism Industry.
5. Throw a light on the process and practices of recruitment and selection in the different sectors.

Section–B

(Short Answer Type Questions) 4×4=16

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of Four (04) marks each. Learners are required to answer any *four* (04) questions only.

1. Discuss the role of training in the development of skills.
2. Explain the methods of job evaluation practices.

3. Examine Grievance Handling practices in the Tourism sector.
4. Describe Human Resource policies in brief.
5. Discuss the emerging Trends of HRM.
6. Explain the Human Resource Information system in India.
7. Highlight the practices of Human Resource Accounting.
8. Explain the employee's welfare and compensation Management Practices.
