

A-0746

Total Pages : 3

Roll No.

MS-303

Master of Business Administration (MBA)

(Organizational Change and Development)

Examination, June 2025

Time : 2:00 Hrs.

Max. Marks : 70

Note :- This paper is of Seventy (70) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

(Long Answer Type Questions) 2×19=38

Note :- Section 'A' contains Five (05) Long-answer type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

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(1)

P.T.O.

1. Elucidate the steps which can be taken to make organizational change programme successful.
2. Critically examine the challenges organizations face during the implementation of change initiatives. How can these challenges be addressed effectively ?
3. Elicit with a diagrammatic representation Kotter's eight sequential step plan for implementing change.
4. How an effective plan of evaluation help changes. Briefly explain the key steps involved in effective evaluation of change ?
5. What are some ways in which the OD practitioner's approach can impact the implementation of organizational development (OD) principles ?

Section–B

(Short Answer Type Questions) 4×8=32

Note :– Section 'B' contains Eight (08) Short-answer type questions of Eight (08) marks each. Learners are required to answer any *four* (04) questions only.

Discuss in brief any *four* of the following :

1. Role of Change Agents.
2. Reasons of Resistance of Change by Employees.

3. Significance of Human Resource Development in Implementing Change.
4. Basic assumptions of Organization Development.
5. Importance of diagnostic activities in organizational development process.
6. IT and Organization Development.
7. Knowledge Management and Organizational Change.
8. Process of Restructuring an organization.
