

A-0649

Total Pages : 3

Roll No.

MTTM-401

Master of Tourism & Travel Management (MTTM)

(Airlines Ticketing and Cargo Operations)

Examination, June 2025

Time : 2:00 Hrs.

Max. Marks : 35

Note :- This paper is of Thirty Five (35) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

(Long Answer Type Questions) $2 \times 9\frac{1}{2} = 19$

Note :- Section 'A' contains Five (05) Long-answer type questions of Nine and Half ($9\frac{1}{2}$) marks each. Learners are required to answer any *two* (02) questions only.

1. Define Travel Documentation. What are the essential documents that need to be carried by any outbound traveler ?
2. Define Itinerary. What are the various types of airline itineraries ? Discuss with examples.
3. Define Tour Cost. What are the factors that affect tour cost ? Discuss the procedures for cost determination of an airlines ticket.
4. Define Automation. Discuss the impact of automation on airlines ticketing business.
5. Write a detailed notes on : GCR, CCR and SCR.

Section–B

(Short Answer Type Questions) 4×4=16

Note :– Section ‘B’ contains Eight (08) Short-answer type questions of Four (04) marks each. Learners are required to answer any *four* (04) questions only.

1. What are the main provisions of baggage regulations prevailing in Airline Travel ?
2. Define an airway bill. Mention the steps of filling an airway bill.

3. Differentiate between IATA Cargo Agents, Consolidators, and Freight Forwarders.
4. Define the term “Aircraft Configuration”. How are the capacity familiarization and limitations of different aircrafts determined ?
5. Explain the process of Airlines ticketing and Reservations.
6. Write a comprehensive note on “Type of Airlines and Aircrafts” that is used in aviation industry.
7. Define time zone. Discuss its significance in aviation industry.
8. (a) Write down the IATA 3-letter City /Apt. Codes of the following :
Brisbane, Berlin, Madrid, Rome
(b) Write down the codes of the following Airlines :
LATAM Airlines, Delta Airlines, Emirates, KLM
