### A-0737

Roll No. .... **Total Pages: 3** 

## MS-108

# **Master of Business Administration (MBA)** (Human Resource Management)

Examination, June 2025

Time: 2:00 Hrs. Max Marks : 70

*Note*: This paper is of Seventy (70) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates* should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

#### Section-A

(Long Answer Type Questions)  $2 \times 19 = 38$ 

*Note*: Section 'A' contains Five (05) Long-answer type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

- 1. Discuss the Grievance Redressal Mechanism in detail.
- Describe and discuss 'off-the-job' and 'on-the-job' training methods.
- 3. Describe the various quantitative techniques used in job appraisals.
- Explain important traditional methods of Performance Appraisal.
- 5. Discuss the evolution of trade union movement in India.

#### Section-B

## (Short Answer Type Questions) 4×8=32

**Note:** Section 'B' contains Eight (08) Short-answer type questions of Eight (08) marks each. Learners are required to answer any *four* (04) questions only.

Briefly discuss any four of the following:

- 1. What are the stages in career development?
- 2. Define Behaviorally Anchored Rating Scales (BARS).
- 3. Role of Mediator in Collective Bargaining.
- 4. Errors in Performance Appraisal.

## **A-0737/MS-108** (2)

- Difference between Centralized and Decentralized 5. Bargaining.
- Causes of Industrial Disputes. 6.
- 7. Incompetency Principle.
- 8. Importance of Human Resource Development.

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