

# A-376

Total Pages : 3

Roll No. -----

## MTTM-401

**Airlines Ticketing and Cargo Operations**

**Master of Tourism & Travel Management (MTTM)**

4<sup>th</sup> Semester, Examination 2024 (June)

Time: 2:00 hrs

Max. Marks: 35

Note : This paper is of Thirty five (35) marks divided into Two (02) Section A and B. Attempt the questions contained in these sections according to the detailed given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

### **Section-A (Long-Answer-Type Questions)**

Note : Section 'A' contains Five (05) long-answer-type questions of Nine and Half (9.5) marks each. Learners are required to answer any Two (02) questions only.

[2x9.5=19]

P.T.O.

- Q.1. Identify and discuss the major problems and challenges faced by the airline industry in the 21<sup>st</sup> century.
- Q.2. Write a detailed note on scheduled and non-scheduled airlines. Discuss the factors influencing flight scheduling.
- Q.3. Discuss the impact of globalization on the demand for air cargo transportation and the growth of international trade networks.
- Q.4. Outline the specific regulations and permits necessary for transporting live animals as air cargo.
- Q.5. Explain the importance of proper marking and labelling of air cargo.

### **Section-B (Short-Answer-Type Questions)**

Note : Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

[4x4=16]

- Q.1. What are the major factors influencing airline route selection?
- Q.2. Write a note on different classes of international airlines.
- Q.3. How has automation impacted the airline ticketing?

- Q.4. What do you mean by dangerous goods? Explain the purposes of DGR regulations.
- Q.5. How is the capacity of an aircraft measured?
- Q.6. How is chargeable weight calculated?
- Q.7. What is the ticket cancellation policy for most airlines?
- Q.8. Write a note on the weight concept and piece concept used in airlines.

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