

A-372

Total Pages : 3

Roll No. -----

MTTM-301

Human Resource Management

Master of Tourism & Travel Management (MTTM)

3rd Semester, Examination 2024 (June)

Time: 2:00 hrs

Max. Marks: 35

Note : This paper is of Thirty five (35) marks divided into Two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

Section-A (Long-Answer-Type Questions)

Note : Section 'A' contains Five (05) long-answer-type questions of Nine and Half (9.5) marks each. Learners are required to answer any Two (02) questions only.

[2x9.5=19]

P.T.O.

- Q.1. How does HRM contribute to the success and sustainability of businesses in the tourism sector in India?
- Q.2. Explore the organizational structure of the Human Resources Department within the context of the tourism industry.
- Q.3. How does a well-structured training and development program contribute to employee performance and organizational success?
- Q.4. Discuss the key components of a fair and effective compensation management system and its impact on employee motivation.
- Q.5. What are the emerging Issues and Trends in HRM? Write in detail.

Section-B (Short-Answer-Type Questions)

Note : Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

[4x4=16]

- Q.1. Define HR Audit. How does it benefit to an organization?
- Q.2. What are the methods of job evaluation?
- Q.3. Define Recruitment and recruitment Process.

- Q.4. What is the need of Human resource planning?
- Q.5. What is the difference between HRM and HRD?
- Q.6. Define the concept of employee discipline and its significance.
- Q.7. Define the purpose of human resource policies.
- Q.8. What impact does HRD have on employee engagement and retention?
