

A-738

Total Pages : 3

Roll No.

MS-306

INDUSTRIAL RELATIONS

Master of Business Administration (MBA)

4th Semester Examination, 2024 (June)

Time : 2:00 Hrs.

Max. Marks : 70

Note :- This paper is of Seventy (70) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

Long Answer Type Questions (2×19=38)

Note :- Section 'A' contains Five (05) Long-answer type questions of Nineteen (19) marks each. Learners are required to answer any *two* (02) questions only.

1. Discuss the concept of Industrial conflict. How can organization resolve conflicts to maintain a harmonious work environment ?
2. Analyze the role of government in industrial relations. How do labor laws and regulatory frameworks influence employer-employee relationships ?
3. Explain the concept of employee participation and involvement in decision-making processes. How can these practices enhance job satisfaction and productivity ?
4. Discuss the contribution of collective bargaining in the management of conflict in organisation.
5. What are the major issues involved in the Industrial Relations Process in the light of the new economic policies ?

Section–B

Short Answer Type Questions (4×8=32)

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of Eight (08) marks each. Learners are required to answer any *four* (04) questions only.

Briefly explain any *four* of the following :

1. Significance of Industrial Relations
2. Role of Work Committees

3. Main purpose of Trade Unions
4. Grievance handling process in industrial relations
5. Group dynamics and Positive Employee Relations
6. International labour relations
7. Industrial peace and harmony
8. Lockout and retrenchment
