Total Pages : 3   Roll No. ....

ME–102

ORGANIZATIONAL BEHAVIOR

(MAGIS/MSCGIS)

2nd Semester Examination, 2024 (June)

Time : 2:00 Hrs.   Max. Marks : 70

Note **:–** This paper is of Seventy (70) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section–A

Long Answer Type Questions   2×19=38

Note **:–** Section 'A' contains Five (05) Long-answer type questions of Nineteen (19) marks each. Learners are required to answer any *two* (02) questions only.

1. Explain the concept of organisation. What are the various challenges and opportunities for organisational behaviour ?

2. What is motivation ? Explain in detail :

    (a) Abraham Maslow's Need Hierarchy Theory of motivation, and

    (b) Douglas McGregor's Theory X and Theory Y.

3. Explain various theories of learning.

4. What do you mean by organisational communication ? Write its types.

5. Discuss the steps involved in the organisational development. How the organisation development programme can be made effective ?

Section–B

Short Answer Type Questions   4×8=32

Note :– Section 'B' contains Eight (08) Short-answer type questions of Eight (08) marks each. Learners are required to answer any *four* (04) questions only.

1. What is Organisational Behaviour ? What are its features and significance ?

2. Explain elements of organisational behaviour.

3. Explain Perception. What are the general factors that influences individual's perception ?

4. Write about the concept of perception. Explain its perceptual process in detail.

5. What do you mean by learning ? Explain the chief characteristics of learning.

6. What do you mean by group ? Explain its features and types.

7. What do you mean by organisational change ? Explain various barriers to change.

8. What are the factors affecting organisational effectiveness ?

****