

**A-389**

**Total Pages : 3**

**Roll No. -----**

**BTTM-402**

**Airlines Ticketing and Cargo Operations**

**Bachelor of Tourism & Travel Management (BTTM)**

**4<sup>th</sup> Semester, Examination 2024 (June)**

Time: 2:00 hrs

Max. Marks: 35

Note : This paper is of Thirty five (35) marks divided into Two (02) Section A and B. Attempt the questions contained in these sections according to the detailed given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

**Section-A (Long-Answer-Type Questions)**

Note : Section 'A' contains Five (05) long-answer-type questions of Nine and Half (9.5) marks each. Learners are required to answer any Two (02) questions only.

[2x9.5=19]

P.T.O.

- Q.1. Why it is important to have vaccination prior to departing from India to any European country? Discuss in the light of procuring various health related documents for travelling overseas.
- Q.2. Discuss the procedure of baggage handling followed by any airlines.
- Q.3. Explain the various pricing strategies that are being followed in airlines.
- Q.4. Write a detailed notes on historical evolution of Cargo industry.
- Q.5. What do you mean by Airway Bill? What are the types of Airway Bill? Discuss its significance in cargo industry.

### **Section-B (Short-Answer-Type Questions)**

Note : Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

[4x4=16]

- Q.1. Define Passport. What are the types of Passport? Explain.

- Q.2. Why the insurance is suggested by travel companies if a passenger is going out of India? Discuss in the light of various insurance related documents required for the said purpose.
- Q.3. Explain various baggage regulations prevailing in aviation industry.
- Q.4. Discuss the various passenger safety plans adopted by aviation companies in India.
- Q.5. What do you mean by tour cost? Explain the factors that are affecting tour cost.
- Q.6. Explain the following: GCR, CCR and SCR.
- Q.7. Write a comprehensive note on "food and beverage services" offered in the airlines.
- Q.8. Write a detailed notes on "Airlines Seating Plans" of various aircraft.

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