

A-1098

Total Pages : 4

Roll No.

BHM-703T

Bachelor of Hotel Management (BHM)

(Safety Security and Travel Documentation)

7th Semester Examination, 2024 (June)

Time : 2:00 Hrs.

Max. Marks : 35

Note :- This paper is of Thirty five (35) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

(Long Answer Type Questions) (2×9½=19)

Note :- Section 'A' contains Five (05) Long-answer type questions of Nine and half (9½) marks each. Learners are required to answer any *two* (02) questions only.

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(1)

P.T.O.

1. What are the Guidelines for Security in a Five Star Hotel ?
2. What is Destination Image ? Discuss the use of destination image from a tourism point-of-view.
3. What is a Passport ? Discuss the process of obtaining a Tourist VISA.
4. **Situation Handling** : ‘Imagine yourself as a security manager in a prestigious hotel. A suspicious individual calls to report a bomb in the hotel. How would you prioritize and navigate the implementation of security protocols while maintaining guest discretion and avoiding unnecessary panic or disruption to their experience ?
5. **Situation Handling** : ‘Imagine yourself as senior manager in a prestigious hotel. A fire breaks out in the hotel. How would you prioritize and navigate the implementation of security protocols while maintaining guest discretion and avoiding unnecessary panic or disruption to their experience ?’

Section–B

(Short Answer Type Questions) (4×4=16)

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of four (04) marks each. Learners are required to answer any *four* (04) questions only.

1. What is Crisis Management ? Write basic steps that a manager should take to manage difficult situation in hotel.
2. Explain the role of media in influencing tourist perceptions.
3. What are the security issues regarding single woman travelers in India ?
4. What are the various documents required while entering into India ?
5. What are Indian Currency Regulations ? Explain in detail.
6. Write a note on special area permits in India.

7. What is the procedure to obtain VISA on arrival in India ?
8. Write a short notes on the following :
 - (a) Health Certificates
 - (b) Travel Insurance
