

A-1097

Total Pages : 3

Roll No.

BHM-504T

Bachelor of Hotel Management (BHM)

(Hospitality Laws)

5th Semester Examination, 2024 (June)

Time : 2:00 Hrs.

Max. Marks : 35

Note :- This paper is of thirty five (35) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

(Long Answer Type Questions) (2×9½=19)

Note :- Section 'A' contains Five (05) Long-answer type questions of Nine and half (9½) marks each. Learners are required to answer any *two* (02) questions only.

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(1)

P.T.O.

1. Briefly describe the legislative measures taken by the Government of India against food adulteration.
2. Briefly explain the seven principles of HACCP (Hazard Analysis and Critical Control Points).
3. What are the advantages of using guest credit cards in a five-star hotel ?
4. Define Complaint. Explain how hotel operations handle guest complaints.
5. Briefly explain personal hygiene for working in the kitchen.

Section–B

(Short Answer Type Questions) (4×4=16)

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of four (04) marks each. Learners are required to answer any *four* (04) questions only.

1. Define the term hospitality. What are the main departments of the hotel ?
2. Explain the Laws related to Planning and Designing of Hotel.
3. What are the direct taxes applicable to hotel operations ?

4. What are the various types of insurance policies applicable in hotel industry ?
5. Explain the applicability of the Hotel Security Act.
6. Explain the procedures for determining the minimum wages in hotels.
7. List the documents required to obtain a liquor license .
8. Define Hazard. What are the different Types of Hazards related to hotel ?
