

**A-0481**

**Total Pages : 3**

**Roll No. ....**

**MTTM-301**

**Human Resource Management**

**Master of Tourism & Travel Management (MTTM)**

**Examination 2026 (Feb.)**

**Time: 02:00 hrs**

**Max. Marks: 35**

Note : This paper is of Thirty Five (35) marks divided in to two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

**Section-“A”**

**(Long Answer - type Questions)**

**Note:- Section ‘A’ contains Five (05) long-answer-type questions of Nine and Half (9½) marks each.**

**Learners are required to answer any two (02) questions only.**

**(2x9½=19)**

**P.T.O**

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1. Discuss the functions of Human Resource Management (HRM) in travel agencies and tour operations.
2. Explain the structure and functions of HR department in Tourism Industry.
3. Describe the nature and emerging needs of Human Resource Planning (HPR) in working sectors.
4. Critically discuss the theories of Human Resource Motivation.
5. Explain the emerging issues and trends in Human Resource Management (HRM).

### **Section-“B”**

#### **(Short -answer - type questions)**

**Note:- Section ‘B’ contains eight (08) short-answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.**

**(4x4=16)**

1. Describe the role of Human Resource Management in growth of tourism and Hospitality organization.
2. Discuss the meaning and features of job Evaluation.
3. Explain the process of Job Evaluation.
4. Write the meaning of Human Resource Records and discuss the process of its keeping.
5. Describe the meaning and process of the Human Resource Information System.
6. Highlight the meaning and process of Human Resource Accounting in brief.
7. Explain the various welfare programmes available for employees working in the Tourism Industry
8. Discuss the meaning and types of Employees Compensation programmes introduced in the Tourism Sector.

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