

A-1361

Total Pages : 3

Roll No.

MS-303

Master of Business Administration (MBA)

Organizational Change and Development

Examination February, 2026

Time : 2:00 Hrs.

Max. Marks : 70

Note :- This paper is of Seventy (70) marks divided into Two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

Long Answer Type Questions (2×19=38)

Note :- Section 'A' contains Five (05) Long-answer type questions of Nineteen (19) marks each. Learners are required to answer any *two* (02) questions only.

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(1)

P.T.O.

1. Explain how OD interventions are implemented step-by-step. How can businesses assess their performance while making sure they are consistent with their strategic goals ?
2. Discuss on ethical challenges that emerge during organizational development.
3. Describe in detail the concept of organizational design and various models of organizational design.
4. Examine the moral dilemma that OD consultants encounter when trying to strike a balance between company objectives and worker welfare ?
5. Explain the significance of team interventions in OD. How do techniques such as process consultation, role negotiation, and team building improve group effectiveness ?

Section–B

Short Answer Type Questions (4×8=32)

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of Eight (08) marks each. Learners are required to answer any *four* (04) questions only.

1. Why is communication important in change management ?
2. Write a brief note on application of Delphi technique in scenario planning.
3. Describe briefly strategic model of Team Building. Give an example of it. Give an example of it.
4. Write briefly on the applications of IT Interventions in an Organization.
5. What are action components in OD intervention ?
6. Write a short paragraph on PDCA cycle.
7. Summarize the concept of Fish Bone Diagram and its implementation.
8. Describe the steps that help an organization to be creative.
