

**A-0505**

**Total Pages : 3**

**Roll No. ....**

**ETS-103**

**Travel Agency and Tour Operation**

**Diploma in Tourism Studies (DTS)**

**Examination 2026 (Feb.)**

**Time: 02:00 hrs**

**Max. Marks: 50**

Note : This paper is of Fifty (50) marks divided in to two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

**Section-“A”**

**(Long Answer - type Questions)**

Note:- Section ‘A’ contains Five (05) long-answer-type questions of Thirteen (13) marks each. Learners are required to answer any two (02) questions only.

**(2x13=26)**

**P.T.O**

**A-0505**

1. Trace the history and evolution of travel agencies and tour operations globally.
2. Describe various forms and types of travel operations and their relevance in the modern tourism industry.
3. Explain the importance of itinerary preparation, Tour packaging, and documentation in successful tour management.
4. Examine the role and functions of travel intermediaries.
5. Describe the process of setting up a travel agency or tour operation business.

### **Section-“B”**

#### **(Short -answer - type questions)**

**Note:- Section ‘B’ contains eight (08) short-answer type questions of Six (06) marks each. Learners are required to answer any Four (04) questions only.**

**(4x6=24)**

1. What is meant by a travel agency?
2. Mention any two factors responsible for the growth of the travel sector in India.
3. Write a note on various types of travel agencies.

4. What are the key components of a tour operation?
5. What is the purpose of travel information and counselling?
6. Define documentation in travel and mention one essential document.
7. What is itinerary preparation?
8. Mention any two trade associations involved in travel promotion.

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