

A-0490

Total Pages : 3

Roll No.

BTTM-501

**Fundamentals of human Resource and
Organization Behaviour**

**Bachelor of Tourism & Travel Management (BTTM)
Examination 2026 (Feb.)**

Time: 02:00 hrs

Max. Marks: 35

Note : This paper is of Thirty Five (35) marks divided in to two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-“A”

(Long Answer - type Questions)

Note:- Section ‘A’ contains Five (05) long-answer-type questions of Nine and Half (9½) marks each.

Learners are required to answer any two (02) questions only.

(2x9½=19)

P.T.O

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1. What is HRM. Write a detailed note on Major Functions of HRM.
2. What do you understand by human resource planning? Describe its characteristics.
3. Describe major sources of recruitment.
4. Discuss the impact of organizational culture on employee behavior and performance.
5. Discuss different leadership styles in detail.

Section-“B”

(Short -answer - type questions)

Note:- Section ‘B’ contains eight (08) short-answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

(4x4=16)

1. Write down role of ethics in good leadership.
2. What is job satisfaction and how it can be improved?
3. Differentiate between HRM and HRD.

4. Write short note on challenges faced by HR in Tourism industry.
5. What are major benefits of job evaluation.
6. What is Performance appraisal. list down its major objectives.
7. Differentiate between Recruitment and selection.
8. Briefly explain effective grievance management.
