

**A-0258**

**Total Pages : 4**

**Roll No. -----**

**MTTM-401**

**Airlines Ticketing and Cargo Operations**

**Master of Tourism & Travel Management (MTTM)**

**4<sup>th</sup> Semester Examination 2024(Dec.)**

**Time: 2:00 hrs**

**Max. Marks: 35**

**Note : This paper is of thirty five (35) marks divided into Two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.**

**P.T.O.**

## **Section-A**

### **(Long-Answer-Type Questions)**

**Note : Section 'A' contains Five (05) long-answer-type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.**

**(2x9½=19 )**

- Q.1. Discuss the various rules for cargo acceptance along with the valuation charges.
- Q.2. Explain the historical evolution and growth of airlines cargo industry in India.
- Q.3. Describe the various pricing strategies that are used in pricing a tour package.
- Q.4. Write a detail note on the following:
  - (a) Export-Import documentation
  - (b) Shipping bill
  - (c) Landing bill

- Q.5. Explain the term 'aircraft configuration' Discuss of features of different cargo and passenger planes.

## **Section-B**

### **(Short-Answer-Type Questions)**

**Note : Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.**

**[4x4=16]**

- Q.1. What are the essential documents that are required for cargo operation?
- Q.2. Discuss the procedures related to Packing, Marking and Labeling of cargo products.
- Q.3. Who are CHA's and Break-Bulk agents? Explain their role in cargo operation.

**P.T.O.**

- Q.4. What is the impact of Globalization and Automation on cargo industry.
- Q.5. Discuss the procedure of ticketing focusing on Issuance, Cancellation and Re-issuance.
- Q.6. Discuss the regulations related to Live Animals regarding cargo operations.
- Q.7. Write a comprehensive note on “Prevailing Scenario and Future Perspective of ticketing business”
- Q.8. Write a detailed note on the following:
- (a) Flight Schedules
  - (b) Flight Connection
  - (c) Itinerary Planning

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