

**A-0270**

**Total Pages : 4**

**Roll No. -----**

**BTTM-402**

**Airlines Ticketing and Cargo Operations**

**Bachelor of Tourism & Travel Management (BTTM)**

**4<sup>th</sup> Semester Examination 2024(Dec.)**

**Time: 2:00 hrs**

**Max. Marks: 35**

**Note :** This paper is of Thirty Five (35) marks divided into Two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

**P.T.O.**

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### **Section-A (Long-Answer-Type Questions)**

Note : Section 'A' contains Five (05) long-answer-type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

[2x9½=19]

- Q.1. Write a detailed note on growth and evolution of Cargo Industry in India.
- Q.2. What is the process of Fare Calculation for Air Cargo?
- Q.3. Discuss the role of IATA in Passenger's safety plans.
- Q.4. Discuss about formalities required for International Travel with special focus on passport and VISA.
- Q.5. Write a note on Baggage Handling procedure of Passenger airlines.

## **Section-B (Short-Answer-Type Questions)**

Note : Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

[4x4=16]

- Q.1. What is the meaning and significance of Passport?
- Q.2. Differentiate between Passport and VISA.
- Q.3. Differentiate between Direct Flight & Non-Stop Flight?
- Q.4. Discuss about Airline Check in Process.
- Q.5. Write a short-note on IATA conference Areas.

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- Q.6. Write a note on international airports of India. Also discuss their role in promotion of tourism industry in India.
- Q.7. Write a short note on Airline Catering.
- Q.8. What are the IATA City Codes of Chennai, Delhi, Jammu, Jaipur, Ahemdabad, Leh, Lucknow and Agra.

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