

K-650

Total Pages : 3

Roll No.

MTTM-401

Airlines Ticketing and Cargo Operations

Master of Tourism and Travel Management (MTTM)

4th Semester Examination, 2023 (Dec.)

Time : 2 Hours]

[Max. Marks : 35

Note : This paper is of Thirty Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION–A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long answer type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

(2×9½=19)

1. How has air transport revolutionized the travel industry and what are its key advantages and disadvantages compared to other modes of transportation?
2. Examine how IATA contributes to advancing and expanding both the passenger airline and cargo industry.
3. Analyze the impact of automation on the ticketing business, considering the current scenario and future perspectives.
4. Trace the evolution and growth of the cargo industry and assess the impact of globalization on its operations.
5. Explain the regulations governing Dangerous Goods and the transportation of live animals in the cargo industry.

SECTION-B

(Short Answer Type Questions)

Note : Section 'B' contains Eight (08) short answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. (4×4=16)

1. What are the reasons behind the necessity of geographical awareness for those working in various capacities within the aviation industry?

2. How do you calculate time differences, considering GMT variations?
 3. Differentiate between different types of airlines.
 4. Explain the procedures involved in the airline ticketing.
 5. What are the procedures for cancellation and re-issuance of tickets?
 6. Describe the procedures for determining and calculating tour prices.
 7. Discuss the meaning and characteristics of scheduled and non-scheduled airlines.
 8. What are the cargo insurance clauses for live animals?
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