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Total Pages : 3

Roll No.

MTTM-301

HUMAN RESOURCE MANAGEMENT

Master of Tourism and Travel Management (MTTM)

3rd Semester Examination, 2023 (Dec.)

Time : 2 Hours]

[Max. Marks : 35

Note : This paper is of Thirty Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION–A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long answer type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

(2×9½=19)

1. Examine the key components of Human Resource Management, including its definition, role, significance, and challenges.
2. Explore the organizational structure of the Human Resources Department within the context of the tourism industry.
3. What is Recruitment and selection? Explain the methods of Recruitment.
4. What are the different motivational theories? Discuss their merits and demerits.
5. Examine the pivotal role of Employee Welfare and Compensation Management in fostering a positive work environment and ensuring employee satisfaction.

SECTION-B

(Short Answer Type Questions)

Note : Section 'B' contains Eight (08) short answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. (4×4=16)

1. Explain the process of Human Resource Planning.
2. Write a short note on Job Analysis.

3. How does effective grievance handling contribute to a positive workplace environment?
 4. How does Human Resource Development (HRD) contribute to organizational growth and employee performance?
 5. What is compensation management? Explain, how does it benefit to employees?
 6. What is the role of Human Resource Department in Employee's discipline and Grievance Handling?
 7. What is the role of HR audit in organizational management?
 8. What are the current emerging issues in Human Resource Management?
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