

K-847

Total Pages : 3

Roll No.

MS-306

INDUSTRIAL RELATIONS

Master of Business Administration (MBA)

4th Semester Examination, 2023 (Dec.)

Time : 2 Hours]

Max. Marks : 70

Note : This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION–A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long answer type questions of Nineteen (19) marks each. Learners are required to answer any Two (02) questions only.

(2×19=38)

K-847 / MS-306

[P.T.O.]

1. Define industrial relations and explain its significance in the workplace. How do effective industrial relations contribute to organizational success?
2. Discuss the historical evolution of industrial relations. How have labour movements and legislation shaped the field over the years?
3. Examine the role of trade unions in industrial relations. Provide examples.
4. Explore the impact of globalization on industrial relations. How has the internationalization of business affected labour markets and employment practices?
5. Discuss the concept of collective bargaining. What are the key components of a successful collective bargaining process, and how does it benefit both employers and employees?

SECTION-B
(Short Answer Type Questions)

Note : Section 'B' contains Eight (08) short answer type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only. (4×8=32)

Briefly explain any four of the following :

1. Difference between conciliation and arbitration.

2. Workplace Democracy.
 3. Industrial relations during 1920-1945 Period.
 4. Industrial unrest and work stoppages.
 5. Collective agreement.
 6. Organisational structure of ILO (International Labour Organisation).
 7. Employee Participation strategies.
 8. Industrial Harmony.
-

