

K-840

Total Pages : 3

Roll No.

MS-303

Organizational Change and Development

Master of Business Administration (MBA)

3rd Semester Examination, 2023 (Dec.)

Time : 2 Hours]

Max. Marks : 70

Note : This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION–A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long answer type questions of Nineteen (19) marks each. Learners are required to answer any Two (02) questions only.

(2×19=38)

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[P.T.O.]

1. How do planned internal forces of change differ from unplanned internal force? Discuss in relation to some real life situations.
2. Briefly, explain the future prospects of OD what do you think are the issue and challenges that might occur if not addressed properly?
3. Define Organization Development and identify the key features of organization development as a process.
4. Which type of organization structure is best suited in today's environment? Explain the contingencies associated with functional structures and process structures.
5. What are learning organizations? How do different approaches of learning organization act as OD interventions? Discuss in context of various outcomes of learning.

SECTION-B

(Short Answer Type Questions)

Note : Section 'B' contains Eight (08) short answer type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only. (4×8=32)

1. What are the consequences of implementing a change?

2. How the effective team building can facilitate multiple OD interventions in organization? Explain with the help of suitable examples.
 3. What are ethical dilemmas? Discuss the relevance of ethics in OD.
 4. What types of TQM tools are available with organisations? Why Fishbone approach is famous as a TQM tool?
 5. What is the role of information technology in decision-making and effective communication settings?
 6. Give a brief outline of knowledge management in Indian and foreign organizations.
 7. Discuss the difference between normative models and prescriptive models.
 8. Give a brief understanding of Lewin's change Model? Mention an example for a better understanding.
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