K-831

Total Pages: 3 Roll No.

MS-108

Human Resource Management

Master of Business Administration (MBA)

2nd Semester Examination, 2023 (Dec.)

Time: 2 Hours] Max. Marks: 70

Note: This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION-A

(Long Answer Type Questions)

Note: Section 'A' contains Five (05) long answer type questions of Nineteen (19) marks each. Learners are required to answer any Two (02) questions only.

 $(2 \times 19 = 38)$

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- 1. What are the benefits of having a diverse workforce, and how can organizations manage diversity effectively?
- **2.** How can organizations ensure fairness and objectivity in performance appraisals?
- **3.** What methods can organizations use to assess training needs and measure the effectiveness of training programs?
- **4.** What strategies can organizations use to attract and retain top talent in a competitive market?
- **5.** Describe the importance and scope of Human Resource Management.

SECTION-B

(Short Answer Type Questions)

Note: Section 'B' contains Eight (08) short answer type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only. (4×8=32)

Briefly discuss any four of the following:

- 1. Collective Bargaining.
- 2. Delphi Technique.

- 3. Job Specification.
- **4.** Psychometric Tests.
- **5.** Types of Interview.
- **6.** Absenteeism and Turnover.
- **7.** Types of Promotion.
- **8.** Retrenchment and Layoff.