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[Roll No.]

BTTM-204

**Bachelor of Tourism & Travel
Management (BTTM) IInd Semester
Examination Dec., 2023**

**HOSPITALITY, HOTEL AND
HOTELIERING**

Time : 2 Hours]

[Max. Marks : 35

Note :- This paper is of Thirty five (35) marks divided into two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given there in. *Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.*

Section-A

(Long Answer Type Questions) 2×9½=19

Note :- Section 'A' contains Five (05) Long-answer type questions of Nine and Half (9½) marks each. Learners are required to answer any *two* (02) questions only.

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(1)

P.T.O.

1. What are the different sections of Housekeeping department in a large hotel ? Explain in detail.
2. What is the history of hotel “The Leela Beach Resort”, Goa ? Write in detail.
3. What is the role and contribution of I.T.D.C. in the promotion of tourism in India ?
4. Classify hotels in detail on the basis of clientele.
5. Write a detailed essay on “Resort hotels”.

Section–B

(Short Answer Type Questions) 4×4=16

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of Four (04) marks each. Learners are required to answer any *four* (04) questions only.

1. Write a note on the growth of hotel industry in India.
2. What are the various functions of Food & Beverage Service department in hotel ?
3. What are the various duties and responsibilities of Front Office Manager ?
4. What is the concept of “Ecotel hotels” ? Explain.
5. What are the various non-fiscal incentives available for hospitality sector in India?

6. Write a note on “Rajasthan Tourism Development Corporation”.
7. What are the various functions of Housekeeping Control Desk in the Housekeeping department ?
8. Write a detail note on ITC hotels.
