

K-314

Total Pages : 3

Roll No. -----

BHM-703

Safety, Security and Travel Documentation

Bachelor of Hotel Management (BHM)

7th Semester Examination December 2023-24

Time: 2:00 Hours

Max. Marks: 35

Note : This paper is of Thirty Five (35) marks divided into (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

Section-A

(Long Answer Type Questions)

Note : Section 'A' contain Five (05) long-answer-type question of Nine and Half (9½) marks each. Learners are required to answer any two (02) questions only.

[2x9½=19]

P.T.O.

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- Q.1. How can the biases or agendas of governmental and non-governmental entities influence and impact the perception and effectiveness of travel advisories?
- Q.2. Situation Handling: 'Imagine you are managing security in a prestigious hotel. A guest reports a suspicious individual wandering the halls, but there's no visible threat. How would you prioritize and navigate the implementation of security protocols while maintaining guest discretion and avoiding unnecessary panic or disruption to their experience?'
- Q.3. Explain the different impacts of travel insurance within the tourism industry, considering its role in reducing the risk for travelers.
- Q.4. Discuss the extent to which the existing safety measures, societal perceptions, and infrastructural support in India cater to the needs and security concerns of single woman travelers.
- Q.5. 'Considering the Visa on Arrival scheme implemented by the Government of India', how does this policy impact bilateral and multilateral relations with other countries?

Section-B

(Short Answer Type Questions)

Note : Section 'B' contain Eight (08) short-answer-type question of four (04) marks each. Learners are required to answer any four (04) questions only.

[4x4=16]

- Q.1. What the best practices followed in Indian 5 Star hotels?
- Q.2. What is destination image? Describe in detail.
- Q.3. What are the various types of passports issued by the Government of India?
- Q.4. What is Special area permits? Explain.
- Q.5. What is Crisis Management? Explain with suitable examples.
- Q.6. Discuss the role of Ministry of Tourism, Govt of India.
- Q.7. Explain the concept of Basic Travel Quota (BTQ).
- Q.8. List the steps involved in obtaining visa on arrival during international travel.
