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Total Pages : 3

Roll No. -----

BHM-702T

Human Resource Management
Bachelor of Hotel Management (BHM)
7th Semester Examination 2023-24

Time: 2:00 Hours

Max. Marks: 35

Note : This paper is of Thirty Five (35) marks divided into (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answers to the to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

Section-A

(Long Answer Type Questions)

Note : Section 'A' contain Five (05) long-answer-type question of Nine and Half (9½) marks each. Learners are required to answer any two (02) questions only.

[2x9½=19]

P.T.O.

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- Q.1. Explain the various methods of performance appraisal for employee in the hospitality industry.
- Q.2. Examine the concept of Human Resource Management. Also discuss its features.
- Q.3. Explain the factors related to job satisfaction.
- Q.4. Describe the steps involved in compensation management process.
- Q.5. Elaborate the various training methods in detail.

Section-B

(Short Answer Type Questions)

Note : Section 'B' contain Eight (08) short-answer-type question of four (04) marks each. Learners are required to answer any four (04) questions only.

[4x4=16]

- Q.1. Differentiate between job description and job specification with suitable example.
- Q.2. What are the factors affecting Human Resource Planning?
- Q.3. With the help of a diagram, explain Maslow's Motivation Model.
- Q.4. State the various internal methods of recruitment.
- Q.5. Write down the principles of natural justice.
- Q.6. What are the non-monetary forms of compensation?

- Q.7. How does organizational culture effects HRM?
- Q.8. Draft the role and duties of a HR manager of a five star hotel.
