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[Roll No.]

BBA-603

**BBA VIth Semester
Examination Dec., 2023**

CONSUMER PROTECTION

Time : 2 Hours]

[Max. Marks : 70

Note :- This paper is of Seventy (70) marks divided into two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given there in. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

Section-A

(Long Answer Type Questions) 2×19=38

Note :- Section 'A' contains Five (05) Long-answer type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

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(1)

P.T.O.

1. What do you understand by consumer protection ?
Elaborate various types of consumers.
2. Explain the consumer protection act 1986.
3. Explain MRTP Act 1969.
4. Elaborate the recent developments in consumer protection movement in India.
5. Explain the organizational set-up of national and state Consumer Protection Councils in India.

Section–B

(Short Answer Type Questions) 4×8=32

Note :- Section ‘B’ contains Eight (08) Short-answer type questions of Eight (08) marks each. Learners are required to answer any *four* (04) questions only.

Briefly discuss any *four* of the following :

1. Caveat Emptor
2. Voluntary methods of consumer protection
3. District Forums
4. Grounds of filing complaints
5. Remedies against unfair trade

6. Consumer rights under MRTP Act
7. Advertising Council of India
8. Formation of voluntary consumer organization
