

Roll No.

BTS–402/BTTM–402

Airlines Ticketing and Cargo Operations Bachelor of Tourism and Travel Management (BTS–12/BTTM–16/17)

Fourth Semester, Examination, 2018

Time : 3 Hours

Max. Marks : 40

Note : This paper is of **forty (40)** marks containing **three (03)** Sections A, B and C. Attempt the questions contained in these Sections according to the detailed instructions given therein.

Section–A

(Long Answer Type Questions)

Note : Section ‘A’ contains four (04) long answer type questions of nine and half ($9\frac{1}{2}$) marks each. Learners are required to answer *two* (02) questions only.

1. Illustrate the need and importance of various requirements of airlines, airport and destination code. What does each code means ?
2. Write a note on Baggage rules and Travel documents.

(B-89) P. T. O.

3. Write a note on calculation of fare for round and circle trips.
4. Write a note on Format of air ticket issued by an airline company for outbound destination and F&B services.

Section-B

(Short Answer Type Questions)

Note : Section 'B' contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer *four* (04) questions only.

1. Discuss the VISA.
2. Describe the main air insurance policies.
3. Give an account of IATA conference areas.
4. Discuss Mileage system.
5. Discuss aircraft configuration and features.
6. Elaborate the procedure for cost determination.
7. Describe the main features of Indian air transportation.
8. Write a note on GCR, CCR and SCR.

Section-C

(Objective Type Questions)

Note : Section 'C' contains ten (10) objective type questions of half ($\frac{1}{2}$) mark each. All the questions of this Section are compulsory.

Fill in the blanks :

1. Passport
2. Safety plan

3. Aircraft
4. Ticketing
5. Tour cost
6. GMT
7. Flying time
8. Reservation
9. Cargo
10. Air way bill