

## **“Perception of Regional Directors towards University and its Service”**

### **Feedback collected during 2018-19**

Name of Regional Centre.....

Name of Regional Director.....

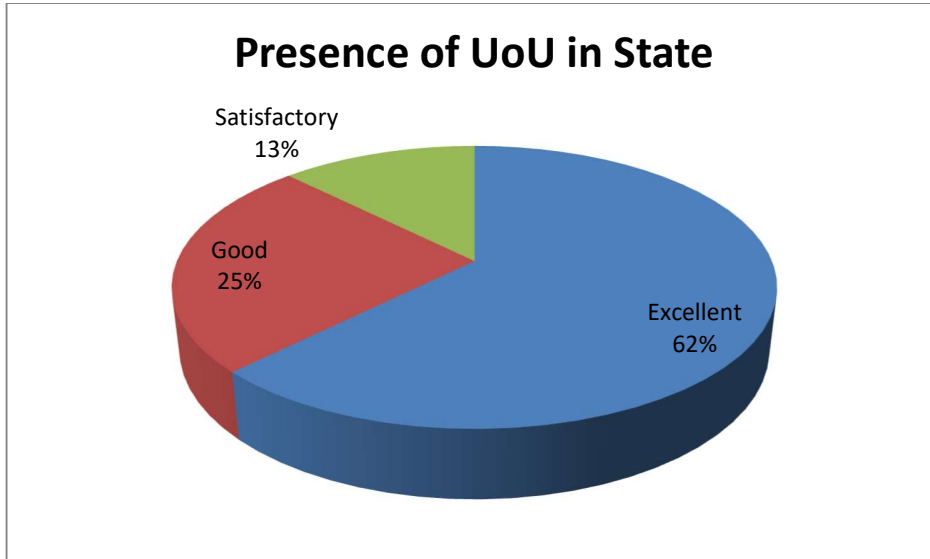
Address.....

1. How do you find the presence of UOU in the state? Excellent/Good/Satisfactory/Below satisfactory /Poor
2. UOU has brought significant change with respect to education in ODL  
Strongly Agree / Agree / Neutral/ Disagree /Strongly Disagree
3. Do you recommend people to pursue courses from UOU? Yes/No
4. How do you find the quality and content of SLM provided to learners?  
Excellent/Good/Satisfactory/Below satisfactory /Poor
5. At the regional centers what kind of problems/queries from learners do you face :
  - Books related
  - Admission related
  - Exams
  - Other
6. How would you rate the eservices of UOU? Excellent/Good/Satisfactory/Below satisfactory /Poor
  - a. Information on Website.....
  - b. Updates on website.....
  - c. Information through email.....
7. Do you conduct induction session for the learners at RC's?

8. Your suggestions to the University

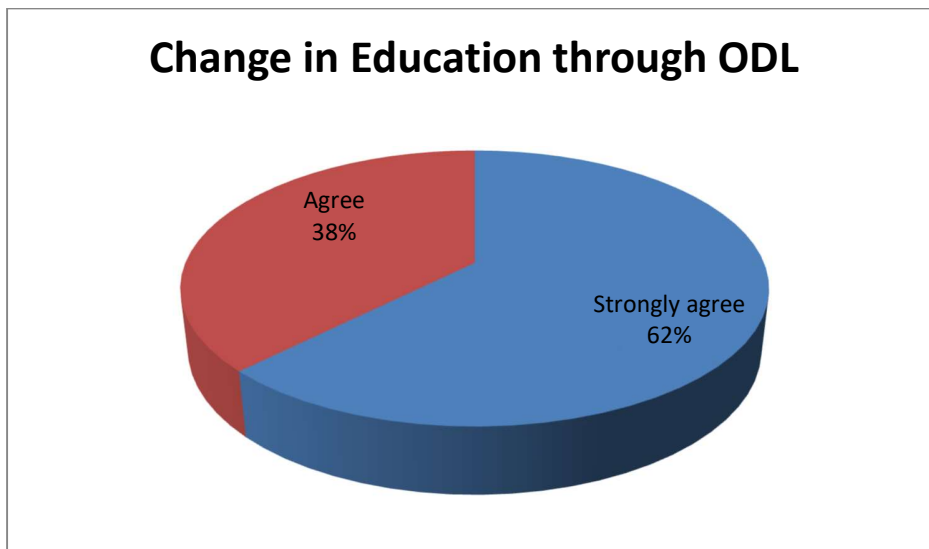
.....

.....

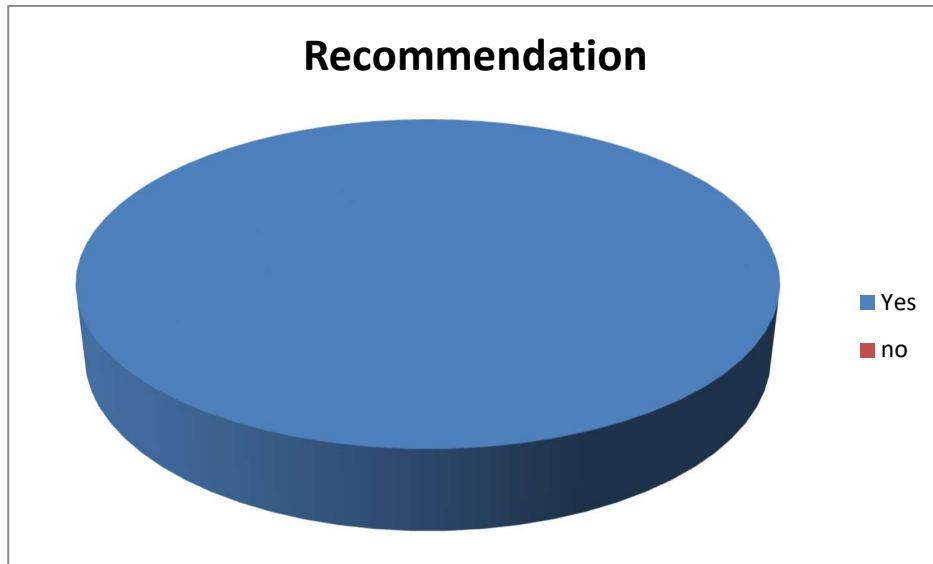


As the University has its centers across the state, the same has been reflected in the survey as well. 62% of the RD's do believe that University has its presence in every nook and corner of the state.

2.



Most of the RD's believe that UOU has brought significant change in Distance education. Learners who were not able to complete their education because of different issues are now having easy and affordable access to education.



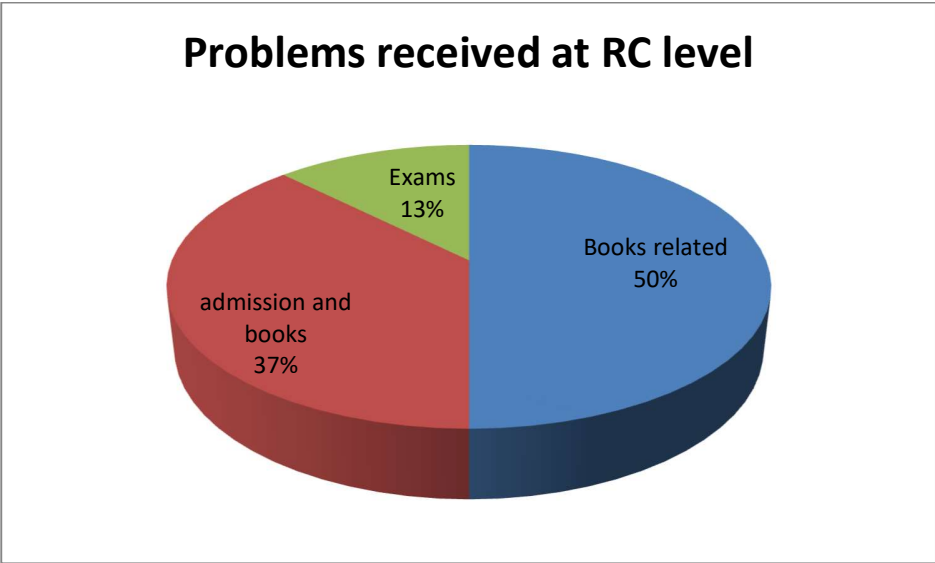
3.

All the RD's recommend the courses offered by UOU to the prospective learners, reason being easy access, reach and low opportunity cost.



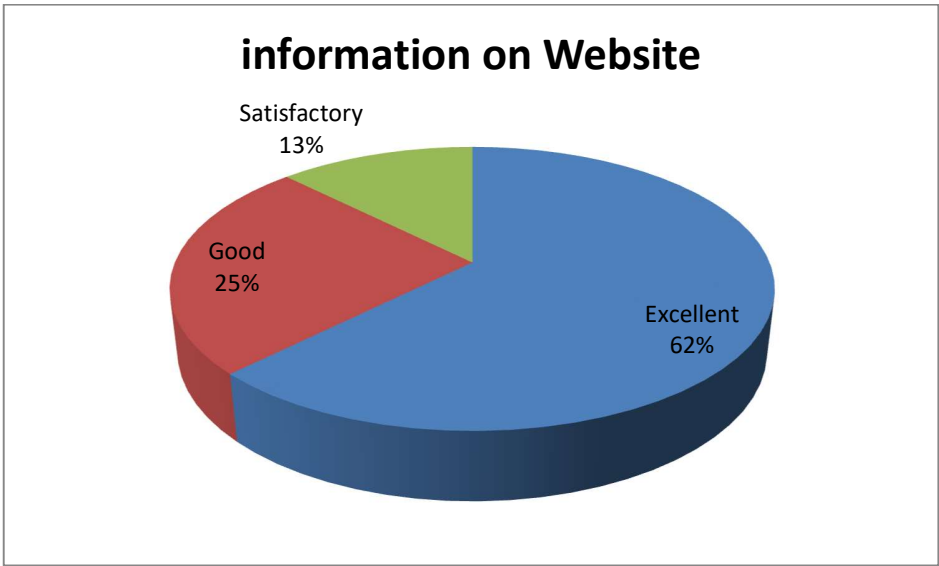
4.

Self Learning Material plays a vital role in ODL education. As the name suggests it should be such that the learner finds easy to understand the concepts of the subjects. SLM provided by the University is of high standards and the RD's also have the same belief and most of them said it is excellent or good.



5.

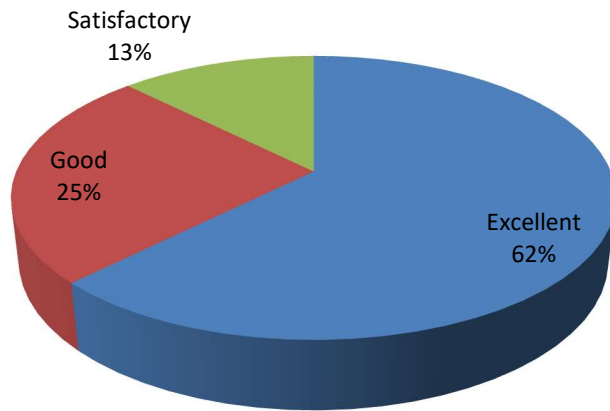
UOU functions in a three tier model. At level two, there are RC's in between the University and the LSC's. RC's also have their helpdesk to solve the queries of the learners. Most of the problems they receive are related to study material and admissions.



6a.

In the digital age availability of information becomes critical. Website, Social media , youtube , email etc are different modes through which information is disseminated to the beneficiaries. Its quite visible from the data that UOU has a good web presence and at the same time information is updated and disseminated well on time to the beneficiaries.

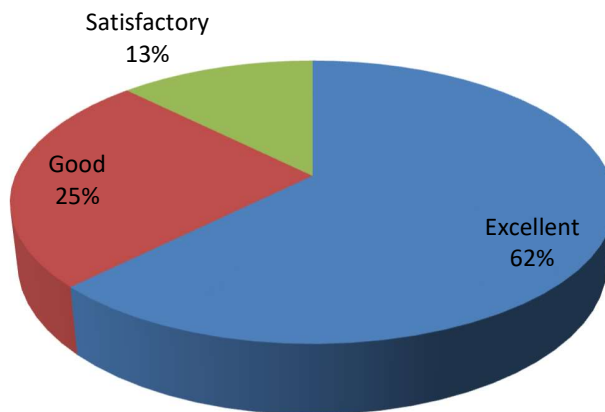
### information updation on Website



6b)

In the digital age availability of information becomes critical. Website, Social media , youtube , email etc are different modes through which information is disseminated to the beneficiaries. Its quite visible from the data that UOU has a good web presence and at the same time information is updated and disseminated well on time to the beneficiaries.

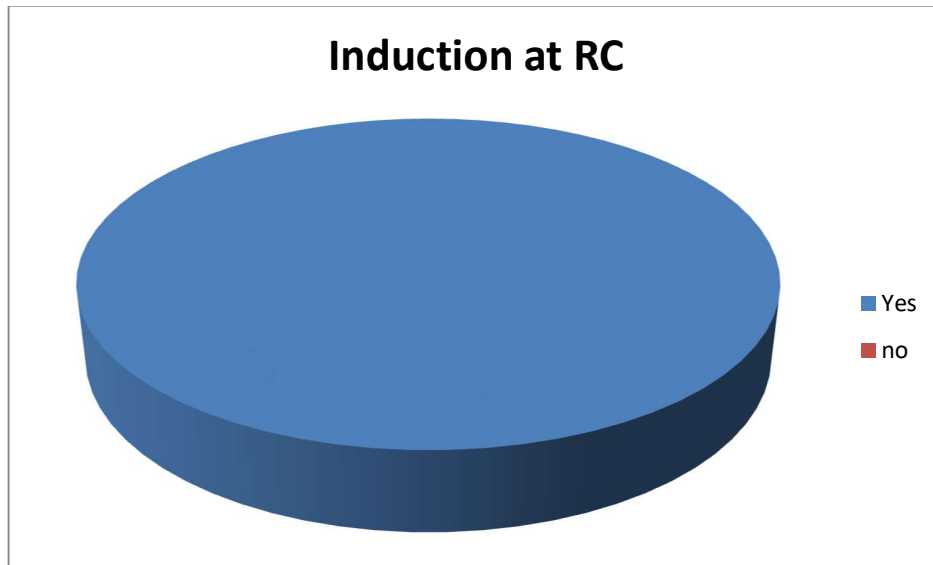
### information through email



6c )

In the digital age availability of information becomes critical. Website, Social media , youtube , email etc are different modes through which information is disseminated to the beneficiaries. Its quite visible from the data

that UOU has a good web presence and at the same time information is updated and disseminated well on time to the beneficiaries.



**All the RC's conduct induction program before and after admissions.**

**9. Suggestions: At times there are delays in delivering the SLM to the learners. Distribution should be strengthened.**

**“Perception of Cordinators of LSC’s towards University and its Service”**

Name of LSC..... Code.....

Name of Cordinator.....

Address.....

1. How do you find the presence of UOU in the state? Excellent/Good/Satisfactory/Below satisfactory /Poor
2. UOU has brought significant change with respect to education in ODL  
Strongly Agree / Agree / Neutral/ Disagree /Strongly Disagree
3. Do you recommend people to pursue courses from UOU? Yes/No



4. How do you find the quality and content of SLM provided to learners?

Excellent/Good/Satisfactory/Below satisfactory /Poor

5. At the LSC's what kind of problems/queries from learners do you face :

- Books related
- Admission related
- Exams
- Other

6. How would you rate the eservices of UOU? Excellent/Good/Satisfactory/Below satisfactory /Poor

- a. Information on Website.....
- b. Updates on website.....
- c. Information through email.....

7. Do you conduct induction session for the learners at LSC's?..... Yes/No

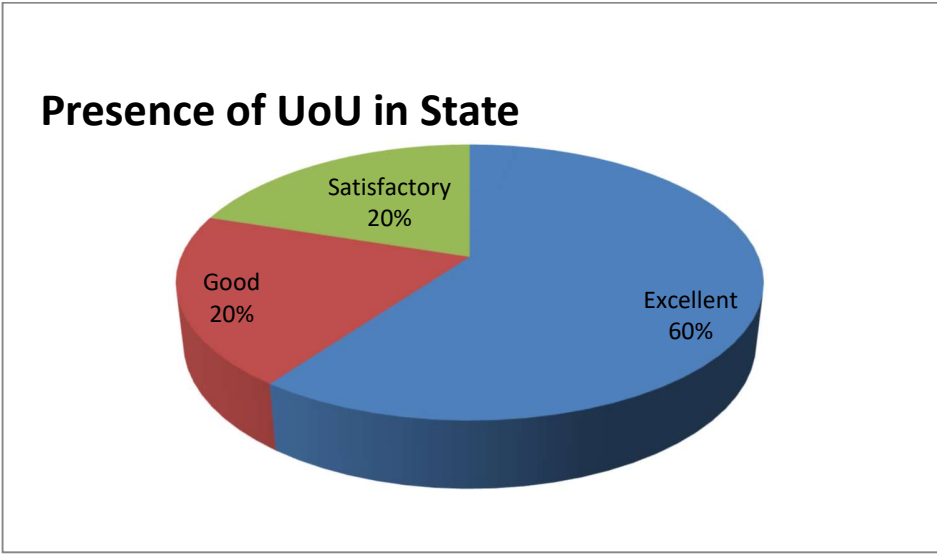
8. Do you conduct Counselling sessions for the learners at LSC's?..... Yes/No

9. What is the general attendance level of learners during counseling sessions?.....  
Below 20%/ 20-40%/ 40-60% / 60% and above

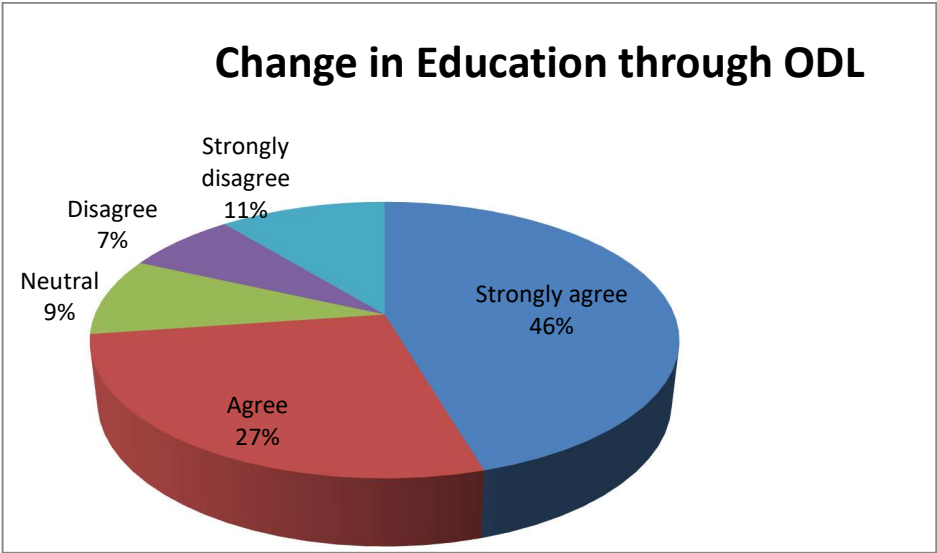
10. Do you have adequate ICT facilities and infrastructure such as internet access, Computer systems etc in your LSC? .....Adequate/satisfactory/poor

11. Your suggestions to the University

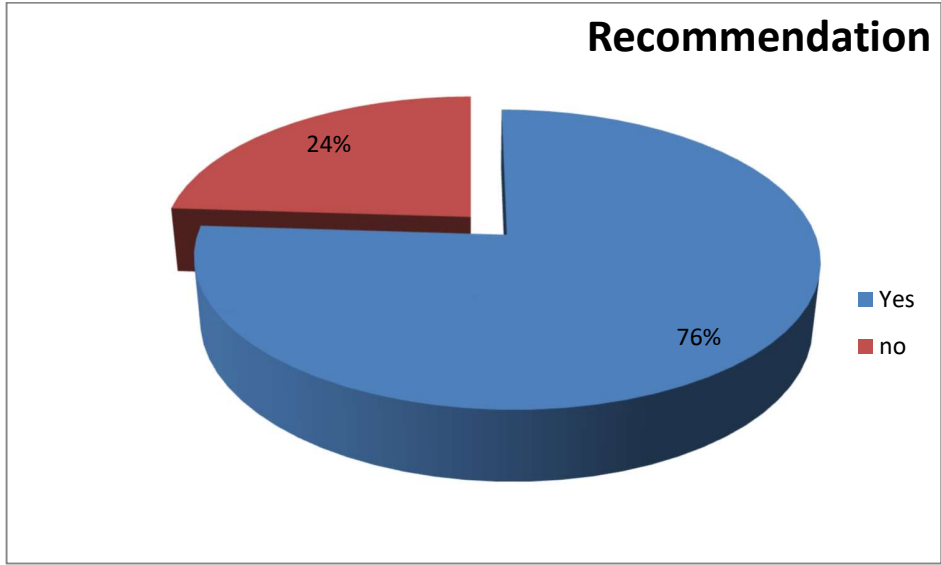
.....  
.....



Most of Coordinators believe that UOU has excellent presence across the state as it has study centres in the remotest part of the state as well. Because of this reason access to affordable education is now possible.



Majority of the Coordinators said that UOU has brought a significant change in education through ODL.



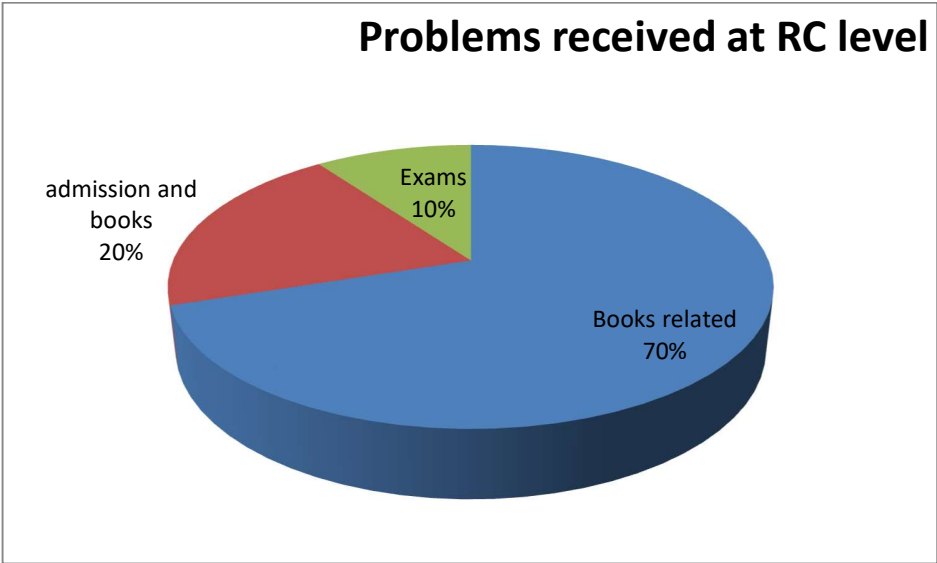
3.

Most of the Coordinators recommend others to take/pursue education from UOU.



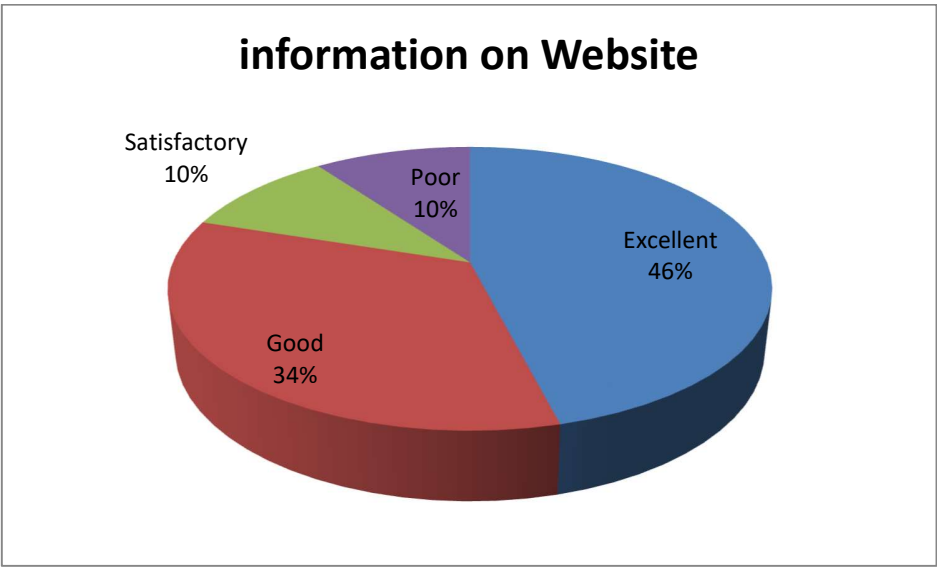
4.

Self Learning Material plays a vital role in ODL education. As the name suggests it should be such that the learner finds easy to understand the concepts of the subjects. SLM provided by the University is of high standards and the Coordinators also have the same belief and most of them said it is excellent or good.



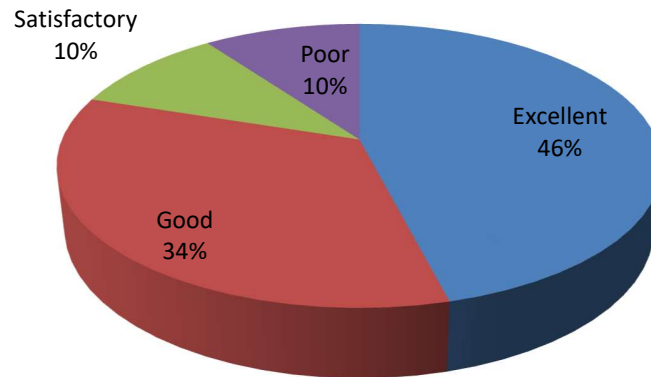
5.

Most of the problems/quaries from the learners are related to books. Learners also enquire about admission and exams.



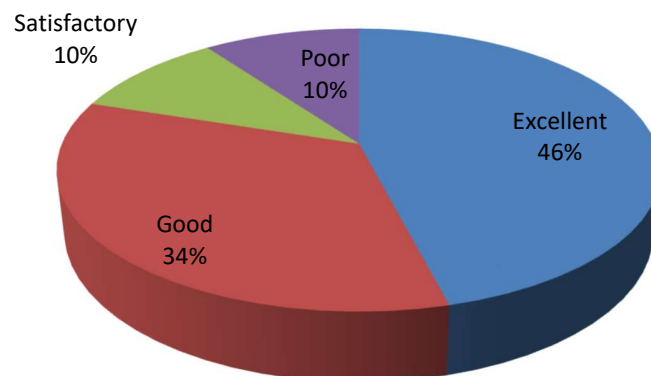
6. A)

### information updation on Website



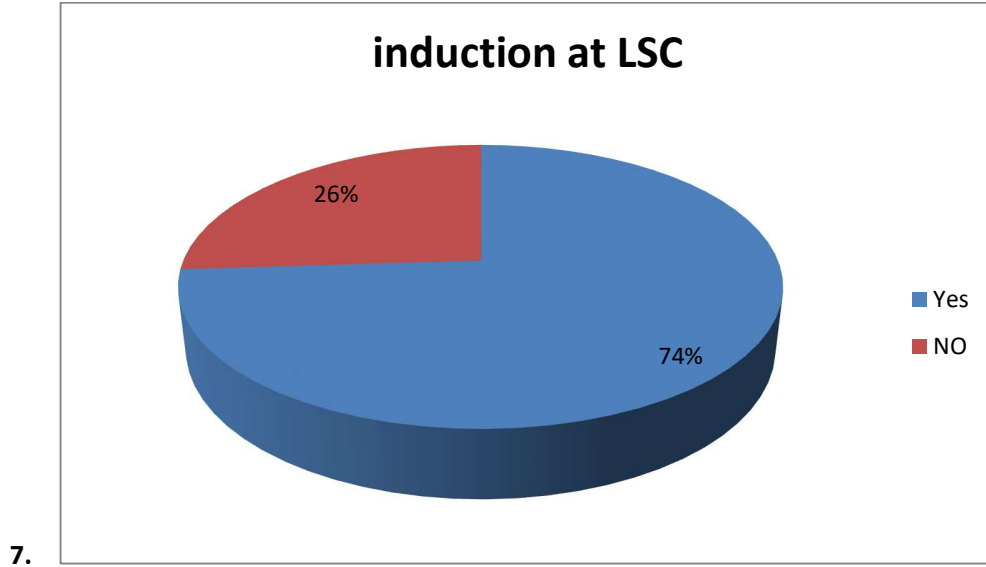
b)

### information through email



c)

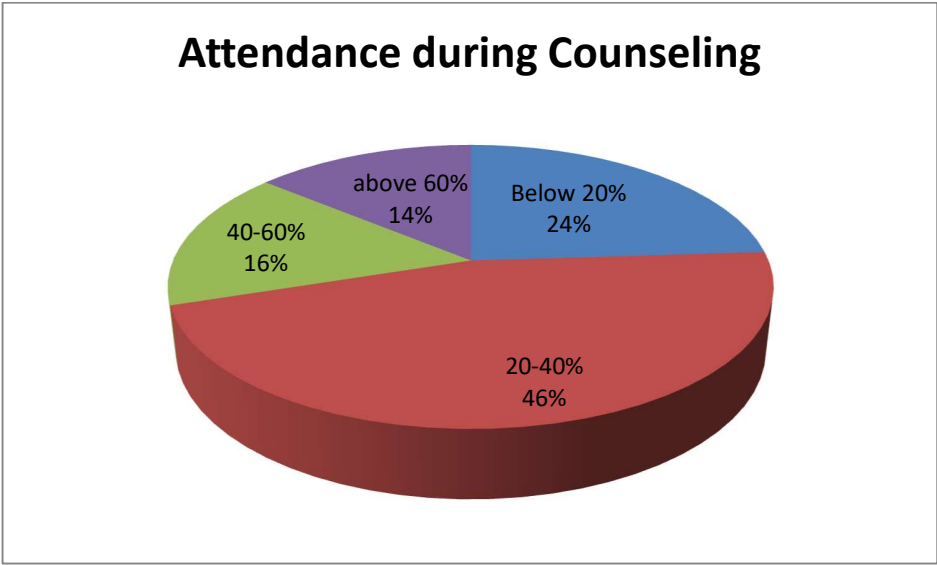
Information through website and email is being sent to LSC's. The coordinators also appreciated this thing through their response. ICT infrastructure being the key in ODL education, UOU is doing good by using modern technology in imparting education.



Most of the LSC are taking/organizing induction sessions for the learners.

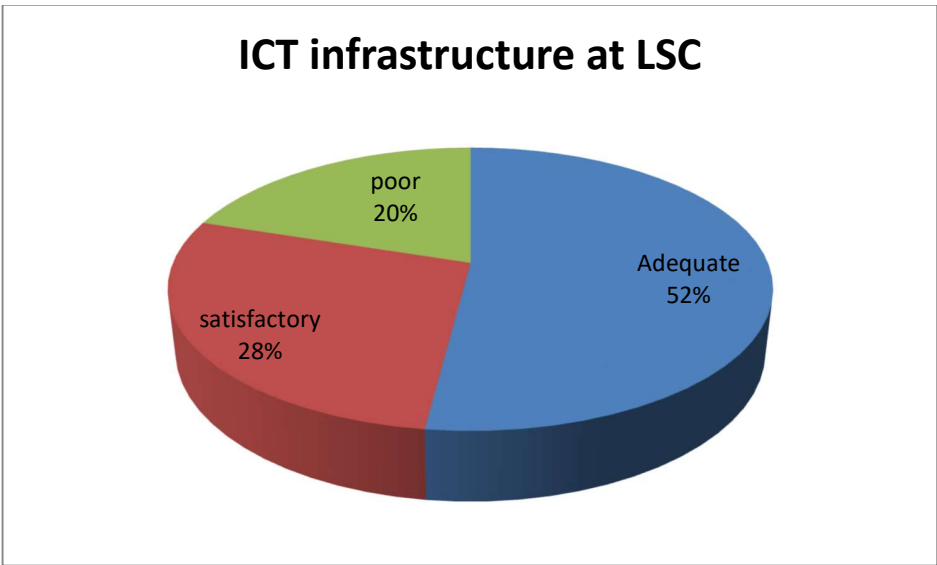


All the LSC's conduct / schedule Counseling sessions for different subjects in the LSC's.



9.

Majority of the LSC's have registered 20-40% attendance during counseling sessions.



10.

Most of the LSC's have adequate or satisfactory IT infrastructure. Some lag behind in this domain because of the location drawback as they are situated in the remotest part of the state.

11. Most of the LSC's have suggested to fasten the delivery of the books /SLM to the learners.