



## उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी

पत्रांक:- यूओयू/

दिनांक: 24.01.2018

### **Terms and Conditions**

1. The quotations are invited from the Nationalized banks.
2. The applicant bank should have Integrated Dashboard for all payment services and the user interface should be user friendly.
3. The dashboard of the payment gateway should provide real time updates for all the transactions.
4. In case of unsuccessful online transactions, the refund should be made within 7 days.
5. There should not be any implementation charges.
6. There should not be any hidden charges except the charges defined in the quote.
7. The University has the right to reject any bid without specifying any reason.
8. Only the banks who qualify the technical bid including presentation will be considered for financial bid.
9. The University may empanel more than one bank for providing payment gate services.
10. All the pages of the bid should be signed by competent authorities of the bidder.
11. The parties whose technical bids are accepted shall called for presentation.
12. The sealed quotations should reach the University by 13-Feb-2018 till 13:00 Hrs via speed post/registered post. The quotation received after the last date and time will not be considered. The quotation should be addressed to: Registrar, Uttarakhand Open University, Teen-Pani Bypass, Haldwani-263139

(I/We have read this and agree to the terms and conditions.)

(Signature)

Name and seal of the authorized signatory



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### **Technical Bid**

1. Attach the general guidelines (terms and conditions) for payment gateway.
2. Details of any additional facilities/ services to be provided by the bank.
3. I/We certify that the bank fulfils all the conditions of terms and conditions provided by the University.

(I/We have read this and agree to the terms and conditions.)

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### **Financial Bid**

1. Name of the Bank: \_\_\_\_\_

| S. No. | Item        | Rate in figure(Rs.) | Rate in Words(Rs.) | Remark(If any) |
|--------|-------------|---------------------|--------------------|----------------|
| 2 a    | Net-banking |                     |                    |                |
| 2b     | Debit Card  |                     |                    |                |
| 2 c    | Credit card |                     |                    |                |

(Signature)

Name and seal of the authorized signatory